Remain __ during challenging situations and discussions
Keep criticism productive and __-related; omit personal attacks
Read management __ for new perspectives and ideas
Admit __ when appropriate; don't hide behind excuses or redirection
Seek __ and consensus from the team for decisions that may be arbitrary
Accept blame, but redirect __ to your team
Saying less is usually better than saying something you'll __
Losing your __ repeatedly will cost you credibility
If you need to __, be sure to check in with the team to answer questions
If people are __ your team, you need to investigate why
Fear may be effective, but does not inspire trust or __
Praise publicly, but criticize in __
Be __; don't change strategy or priorities on a whim
Be available to your team so they can seek __ when needed
Being a good __ is important for making good decisions
Micro-__ defeats an employee's initiative and sense of accomplishment
Delaying decisions can have several __ effects on the team
Keep people's __ issues private; don't share with other team members
Intimidation and abrasive leadership create unhappy __
Support your staff and __ them to take initiative
Identify available __ to your staff so they can find answers themselves
Avoid commenting unnecessarily on an employee's __ or dress
Plan out upcoming work for your team and set __
Allowing poor performance causes __ among the hard workers
__ well; no one can read your mind
Sometimes you can't share __, but don't lie
Timely and meaningful employee __ reviews provide necessary feedback
Give clear and complete __ and try to anticipate issues that may come up

Enter unused letters from puzzle, in order: __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __

Copy boxed letters to form your hidden message: __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __

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